EU 2019/882 Conformity Test Report

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About This Document

The technical documentation includes the following standards/guidelines:

- EN 301 549 Accessibility requirements for ICT products and services V3.2.1 (2021-03)
- EN 301 549 Accessibility requirements for ICT products and services V4.1.1c (2025-04)

This document is broken into two main sections:

- 1. General description of the product
- 2. Accessibility Conformance Report

1. General description of the product

| Manufacturer: | Honor Device Co., Ltd. |
|--|---|
| Product Name: | HONOR 400 Smart, HONOR X7d |
| Product Description: | Smart Phone |
| Model No. : W0008202 | LGN-LX1 W0008202 |
| Trade Mark: | HONOR |
| Sufficient samples of the product hav with | re been tested and found to be in conformity |
| Test Standard: | EN 301 549 V3.2.1 (2021-03), EN 301 549 |
| | V4.1.1c (2025-04) - V.0.0.13 |
| | V4.1.1c (2025-04) - V.0.0.13 EN 301 549 V4.1.1c (2025-04) - V.0.0.13 |



2. Accessibility Conformance Report

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--------------------|
| EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) <i>AND</i> | Yes |
| EN 301 549 Accessibility requirements for ICT products and services - V4.1.1c (2025-04) | |
| Web Content Accessibility Guidelines 2.2 | No |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

EN 301 549 Report

| Test Result: | Pass | |
|--------------|------|--|
| | | |

Chapter 5: Generic Requirements

| Criteria | Conformance Level | Procedure |
|--------------------------|----------------------|-----------|
| 5.1 Closed functionality | | |
| 5.1.2 General | | |

| 5.1.2.1 Closed functionality | | |
|---|---------------|---|
| 5.1.2.2 Assistive technology and closed functionality | Pass | 1.Determine the functionality of the ICT that is closed.2.Check that the tests C.5.1.3 to C.5.1.6 can be carried out without the attachment or installation of any assistive technology except personal headsets or inductive loops. |
| 5.1.3 Non-visual access | | |
| 5.1.3.1 Audio output of visual information | Pass | 1.Determine the functionality of the ICT that is closed.2.Check that they are all operable using audio output access. |
| 5.1.3.2 Auditory output delivery including speech | Pass 08262 | 1.Check that the auditory output is delivered by a mechanism included in or provided with the ICT.2.Check that the auditory output is delivered by a personal headset that can be connected through a 3,5 mm audio jack without requiring the use of vision. |
| 5.1.3.4 Speech output user control | Pass | 1.Check that the speech output is capable of being interrupted when requested by the user.2.Check that the speech output is capable of being repeated when requested by the user. |
| 5.1.3.5 Speech output automatic interruption | Pass | Determine the closed functions of the ICT. Check that the speech output for each single function is interrupted on a user action. Check that the speech output for each single function is interrupted when new speech output begins. |

| 5.1.3.6 Speech output for non-text content | Pass | 1.Check that speech output is provided as an alternative for non-text content.2.Check that the non-text content is not |
|---|----------------|---|
| | | pure decoration. |
| | | 3. Check that the non-text content is not used only for visual formatting. |
| | | 4.Check that the speech output follows the guidance for "text alternative" described in WCAG 2.2 Success Criterion 1.1.1. |
| 5.1.3.7 Speech output for video information | Not applicable | Not applicable |
| 5.1.3.8 Masked entry | Pass | 1.Check that the auditory output is not a spoken version of the characters entered. |
| | | 2.Check that the auditory output is known to be delivered only to a mechanism for private listening. |
| 5.1.3.9 Private access to personal data | Pass | 1.Check that the auditory output is only delivered through a mechanism for private listening. |
| | | 2.Check that the mechanism for private listening can be connected without requiring the use of vision. |
| | | 3.Check that the auditory output is delivered through all user-selectable mechanisms. |
| 5.1.3.10 Non-interfering audio output | Not applicable | Not applicable |
| 5.1.3.11 Private listening volume | Pass | Check that there is at least one non-visual mode of operation for controlling the volume. |
| 5.1.3.12 Speaker volume | Pass | 1.Check that a non-visual incremental volume control is provided. |
| | | 2.Check that output amplification up to a level of at least 65 dBA (-29 dBPaA) is available. |

| 5.1.3.13 Volume reset | Not applicable | Not applicable |
|---|----------------|--|
| 5.1.3.14 Spoken languages | Pass | Check that the speech output is in the same human language of the displayed content provided. |
| 5.1.3.15 Non-visual error identification | Pass | 1.Check that speech output identifies the item that is in error.2.Check that the speech output describes the item that is in error. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Pass | Check that speech output is provided which includes, all information necessary to complete or verify the transaction. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | Not applicable |
| 5.1.5 Visual output for auditory information | Pass | Check that the visual information is equivalent to the pre-recorded auditory output. |
| 5.1.6 Operation without keyboard interface | | |
| 5.1.6.1 Closed functionality | Not applicable | Not applicable |
| 5.1.6.2 Input focus | Not applicable | Not applicable |
| 5.1.7 Access without speech | Pass | Check that the closed functions can be enabled by an alternative input mechanism that does not require speech. |
| 5.1.8 Identify input purpose (closed functionality) | Pass | 1.For each input field that collects information about a user check that it serves a purpose identified in the Input Purposes for User Interface Components |
| - WO | | section of WCAG 2.2. |
| 五字星 WO | | |

| | | the input purpose. |
|---|----------------|--|
| 5.2 Activation of accessibility features | Pass 08262 | Check that it is possible to activate those accessibility features without relying on a method that does not support that need. |
| 5.3 Biometrics | Pass | 1.Check that means can be used for user identification.2.Check that another means can be used for control of ICT. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | Not applicable W0008262 |
| 5.5 Control using tactilely discernible operable parts | Pass | 1.Check that there is a mode of operation that allows all the functionality of the ICT that requires manual operation and control to be controlled without requiring vision using only tactilely discernible operable parts. |
| 5.6 Locking or toggle controls | | |
| 5.6.1 Tactile or auditory status | Pass | 1.Check that there is at least one mode of operation where the status of all locking or toggle controls can be determined through touch without operating the control. |
| | | 2.Check that there is at least one mode of operation where the status of all locking or toggle controls can be determined through sound without operating the control. |
| 5.6.2 Visual status | Pass | Check that there is at least one mode of operation where the status of all locking or toggle controls can be visually determined when the control is presented. |
| | | |

Chapter 6: ICT supporting continuous bidirectional communication

| Criteria | Conformance Level | Procedure |
|---|----------------------|--|
| 6.1 Audio bandwidth for voice communication | Pass | Check that the ICT can encode and decode audio with a frequency range with an upper limit of at least 7 000 Hz. |
| 6.2 Real-time text (RTT) | | |
| 6.2.1 RTT provision | | |
| 6.2.1.1 RTT functionality | Pass | 1. A communication session is established between two communication clients. (for emergency communication the PSAP is considered as communication client 2 in this test) |
| | | 2. Text is entered into communicationclient 1 in a steady flow without pauses for10 seconds without send or return. |
| | | 3. Check that the text received by Communication client 2 is presented without any pause longer than 1 second. |
| | | 4. Text is entered into the communication client 2 in a steady flow without pauses for 10 seconds without send or return. |
| | | 5. Check that the text received by communication client 1 is presented without any pause longer than 1 second. |
| 6.2.1.2 Concurrent voice and RTT | Pass | 1. Initiation: A communication session is established from communication client 1 to communication client 2 (and a communication client 3 if multiparty voice communication is supported) (for emergency communication the PSAP is considered as communication client 2 in this test). |
| | | 2. C1 Activates RTT: Communication client1 turns on RTT if not on by default. |
| | | 3. 10 seconds typing out: Text is entered on Communication client 1 in a -steady human-like flow continuously for 10 |

| | seconds without any return or send key, while the communicator is also speaking the text aloud. (If multiparty then communication client 3 should speak instead.) 4.Check that while the text is entered on |
|--------------------------------|---|
| | communication client 1 characters appears on communication client 2. |
| | 5.Check that the communicator could be clearly heard simultaneous with text appearing. |
| | 6. 10 seconds typing back: Text is entered on Communication client 2 in a steady human-like flow continuously for 10 seconds without any return or send key, while the communicator on Communication client 2 is also speaking the text aloud. (If multiparty – Communication client 3 should be talking and typing). |
| | 7.Check that while the text is entered on communication client 1 characters appears on communication client 2. |
| | 8. Check that the communicator could be clearly heard simultaneous with text appearing. |
| 6.2.1.3 Single user operations | 1.Initiation: A communication session is established from communication client 1 to communication client 2 including a request to get RTT all available media included in the communication(for emergency communication the PSAP is considered as communication client 2 in this test). |
| | 2.add a communication client 3 to the communication also with RTT, and also video if video is supported by the ICT, and if multiparty voice communication is supported. |
| | 3.Check that all requested media were activated by the same single user |

| | operation. |
|---------------------------------|--|
| | 4.Check that all media requested and supported by communication client 3 was activated by the same single user operation. |
| | 5.Disconnect the communication from communication client device 1. |
| | 6.Check that all enabled media were disconnected by the same single user operation. |
| | 7.Call back from communication client device 2 to communication client device 1. |
| | 8.Check: that the call back is received and can be answered and that the same media as were provided in the initial communication are provided. |
| 6.2.2 Display of RTT | |
| 6.2.2.1 Distinguishable display | 1.Initiation: A communication session is established from communication client device 1 to communication clients 2 (and a communication client 3 if multiparty voice communication is supported)(for emergency communication the PSAP is considered as communication client 2 in this test). |
| | 2.C1 Activates RTT: Communication client1 turns on RTT if not on be default. |
| | 3.10 seconds typing out: Text is entered into communication client 1 in a steady human-like flow continuously for 10 seconds without any return or send key. |
| | 4.10 seconds typing back: Text is entered into communication client 2 in a steady human-like flow continuously for 10 seconds without any return or send key. |
| | 5.(If multiparty – text should also be entered into Communication client 3.) |
| | 6.Check that all text streams are separate from each other and the source is |

| | | indicated. |
|--|------|--|
| | | 7.All parties generate a send or return and enter text for 5 seconds. |
| | | 8.Check that all past utterances and current text streams are separate from each other and the source is indicated. |
| 6.2.2.2 Active communicator indication | Pass | 1.Initiation: A communication session is established from communication client 1 to communication clients 2 (If multiparty – a communication client 3 should also be included)(for emergency communication the PSAP is considered as communication client 2 in this test). |
| | | 2.C1 Activates RTT: Communication client1 turns on RTT if not on be default. |
| | | 3.C2 Speaks: text and speech are sent from communication client 2 intermittently both separately and simultaneously. |
| | | 4.C3 Speaks: If multiparty speech is supported then C3 should take turns sending speech as well). |
| | | 5. Check that any time that C2 or C3 are speaking there is an indication of audio activity on the line. |
| 6.2.2.3 Indication of audio with RTT | | 1.Initiation: A communication session is established from communication client 1 to communication client 2 (If multiparty – a communication client 3 should also be included)(for emergency communication the PSAP is considered as communication client 2 in this test). |
| | | 2.C1 Activates RTT: Communication client1 turns on RTT if not on by default. |
| | | 3.C2 Speaks: text and speech are sent from communication client 2 intermittently both separately and simultaneously. |
| | | 4.C3 Speaks: If multiparty speech is supported then C3 should take turns sending speech as well). |

| | | 5.Check that any time that C2 or C3 are speaking there is a visual indication of audio activity on the line. |
|--|------|---|
| relative time order of text | Pass | 1.Initiation: A communication session is established from communication client device C1 to communication client C2 including RTT (and a communication client C3 if multiparty voice communication is supported)(for emergency communication the PSAP is considered as communication client 2 in this test) |
| | | 2.Text is entered on the Communication clients simultaneously in natural human communication style with occasional commas, full stops and returns or new line keys for 30 seconds. |
| | | 3. Check that the sent and received text are displayed collected in readable blocks and |
| | | positioned separated so that a relative order can be perceived. |
| | | 4. Each communication client sends text again simultaneously for 10 characters or |
| | | more and a return or new line key is hit first on C1 and later on C2 and typing continues for a few seconds on the clients. |
| | | 5. Check that on C1 the order of the entered new lines is visually indicated to be earlier from C1 than from C2 (and C3). |
| 6.2.2.5 Review of RTT communication contents | 'ass | 1.Initiation: A communication session is established from communication client device C1 to communication client(s) C2 (and a communication client C3 if multiparty voice communication is supported). |
| | | (for emergency communication the PSAP is considered as communication client 2 in this test) |
| | | 2.C1 Activates RTT: Communication client |

| | | C1 turns on RTT if not on by default. |
|--|------|---|
| | | 3.Text sent from all clients until scroll: Text is entered real-timely on Communication clients C1 and C2 typing real sentences and sometimes pressing Enter or Return until the text on C1 scrolls. (If multiparty – a communication client C3 should included and be typing too). |
| | | 4.C2 Continue typing while C1 views: Once enough text is sent to cause the display to scroll on C1, C2 (can C3 if one is involved) continues to send text while C1 makes user interface actions needed to view what has been scrolled off screen (usually a page-up request or some other command for scroll back). |
| | | 5.Check that C1 can view text that has been scrolled off screen and with the approximate time order presented. |
| | | 6.Check that the presentation view of earlier text is stable even as new text arrives. |
| | | 7.Restart typing: Type a sentence on C1. |
| | | 8.Check that the display on C1 changes to show the latest received text as well as the latest text sent, and that real-time presentation of new incoming text is regained. |
| | | 9.End communication session: Terminate the current communication. |
| | | 10Check that the RTT text communication in the latest session can be reviewed after the communication is terminated. |
| 6.2.3 DTMF touch-tone generation during RTT operations | Pass | 1.Initiation: A communication session is established from communication client 1 to communication client 2(for emergency |
| operations | | communication the PSAP is considered as communication client 2 in this test) |
| | | 2.C1 Activates RTT: Communication client 1 turns on RTT if not on by default |

| | 3.C2 next to decoder: Communication client 2's speaker is put next to microphone on device running touchtone decoder app. |
|-------------------------------|---|
| | 4.Tones sent: Touch-Tones are sent from C1 while in RTT mode. |
| | 5.Text is entered on Communication client 1 in a steady human-like flow continuously for 10 seconds without any return or send key, while the communicator is also speaking the text aloud. (If multiparty then communication client 3 should speak instead.) |
| | 6.Check That the tones are successfully sent and received on Communication client 2 with enough clarity to properly decode them. |
| 6.2.4 RTT responsiveness Pass | OPTION 1 – Preferred Testing Method |
| | 1.Setup: Arrange test equipment to measure the time between when a key is pressed and when the character is transmitted from the device. |
| | NOTE: In case of encrypted communication, it may be sufficient to observe when the first packet likely containing the character is sent. |
| | 2.Initiate call: A communication session is established from communication client 1 to communication client 2. |
| | 2.5 seconds typing: Text is entered on Communication client 1 in a steady humanlike flow for 5 seconds to ensure RTT is working. |
| | 4.5 seconds pause: Wait 5 seconds to make it easy to identify the first packet containing the character entered in step 5. |
| | 5.Type 1 character: Enter one character on communication client 1. |
| | 6. Check Using the test equipment, check that the time between when the character |

was entered on communication client 1 and when the character was transmitted from the communication client 1 device to the network is not more than 500 msec. OPTION 2 - Indirect Test when Method 1 is not easily carried out 1. Initiation: A communication session is established from communication client 1 to communication clients 2 (for emergency communication the PSAP is considered as communication client 2 in this test). 2. 10 seconds typing: Text is entered on Communication client 1 in a steady humanlike flow for 10 seconds without any return or send key. 3. Check if while the text is entered on communication client 1 each character appears on communication client 2 within 1 second of when it was entered on communication client 1. NOTE: One method for doing this would be by recording a side-by-side video of communication clients 1 and 2 adjacent to a clock with 1/10ths second display to analyze the time difference between characters appearing on the communication clients. 1.Initiation: A communication session is 6.2.5 Adding and erasing Pass of RTT input established from communication client 1 to communication client 2(for emergency communication the PSAP is considered as communication client 2 in this test). 2.C1 Activates RTT: Communication client 1 turns on RTT if not on by default. 3.10 numbers sent - 5 deleted: The characters 0 through 7 are entered on Communication client 2. Then the enter key is typed, then the characters 8 & 9 key are typed, then the delete key is pressed 6 times (the return is counted as one character).

| 6.2.6 Processing rate of RTT | Not applicable | Not applicable |
|------------------------------|----------------|--|
| | | 11. Check that all of the text from communication client 2 is now missing from communication client 1. |
| | | 10.All Received deleted - Press the delete key on Communication client 2 a sufficient number of times to delete all of the text entered on communication client 2 up to this point. |
| | | 9.Check that all characters entered from communication client 1 are deleted including both the latter numerals and all of the text from the original 10 seconds of typing. The screen on communication client 2 should be clear of all text entered on communication client 1. |
| | | 8.Delete all sent - Press the delete key on Communication client 1 a sufficient number of times to delete not only the 5 numerals in the last sequence, but also all of the characters entered in the original 10 seconds of typing. |
| | | 7.Check that the 10 characters appear on communication client 1 (8 in one message and 2 in a second message and then all disappear except for 01234. |
| | | 6.(if multiparty – Communication client 3 does the same simultaneously) |
| | | 5.10 numbers back – 5 deleted: The characters 0 through 7 are entered on Communication client 2. Then the enter key is typed, then the characters 8 & 9 key are typed, then the delete key is pressed 6 times (the return is counted as one character). |
| | | 4. Check that the 10 characters appear on communication client 1 (8 in one message and 2 in a second message and then all disappear except for 01234. |

6.2.7 Character **Pass** representation

1.Initiation: A communication session is established from communication client 1 to communication client 2(for emergency communication the PSAP is considered as communication client 2 in this test).

2.Character test: a block of test text is sent that includes 50 different characters from the Latin-1 part of the ISO/IEC 10646 that represent the variety of characters in the set including those with diacritical marks:

A similar sample representing the writing direction(s) and the characters for the languages of the regions in which the ICT is intended to be used and 15 emojis characters supported by the underlying platform of the receiving Communication client(s) and 5 instances of a character that is not a recognized character such as HEX:2140.

NOTE: if receiving communication client does not support emojis, then any emojis can be sent and the "replacement character" should show in their place on the receiving communication client

- 3.Check: that the received and displayed text matches the sent text except that the last 5 characters should be 5 instances of the ISO10646 "replacement character" (Code HEX: FFFD.
- 4.Disconnect
- 5.Initiation: A communication session is established from communication client 2 to communication client 1
- 6. Character test: a block of test text is sent that includes 50 different characters from the Latin-1 part of the ISO/IEC 10646 that represent the variety of characters in the set including those with diacritical marks:

A similar sample representing the writing direction(s) and the characters for the

| | | languages of the regions in which the ICT is intended to be used and 15 emojis characters supported by the underlying platform of the receiving Communication client(s) and 5 instances of a character that is not a recognized character such as HEX:2140. |
|-------------------------|------|---|
| | | NOTE: if receiving communication client does not support emojis, then any emojis can be sent and the "replacement character" should show in their place on the receiving communication client. |
| | | 7.Check that the received and displayed text matches the sent text except that the last 5 characters should be 5 instances of the ISO10646 "replacement character" (Code HEX: FFFD. |
| 6.2.8 RTT input methods | Pass | 1.Initiation: A communication session is established from communication client 1 to communication client 2(for emergency communication the PSAP is considered as communication client 2 in this test). |
| | | 2.Try all input options: Each option for generating text available on the device is tried (e.g. physical or on-screen keyboard, speech, alternate keyboards, keyboards attached via connector, WIFI, Bluetooth, etc.) |
| | | 3.Check that each mode of character input results in text being entered into the RTT function and sent to the other terminal device. |
| 6.2.9 RTT activation | Pass | 1.Initiation: A communication session is established from communication client 1 to communication client 2 (and a communication client 3 if multiparty voice communication is supported) (for emergency communication the PSAP is considered as communication client 2 in |
| | | this test). 2.Speech from Communication client 2: |

Speech is sent from Communication client 2 (and 3 if multiparty supported).

3.C1 Activates RTT: Communication client 1 turns on RTT if not on by default.

4.10 seconds typing out: Text is entered on Communication client 1 in a steady human-like flow continuously for 10 seconds without any return or send key, while the communicator is also speaking the text aloud. (If multiparty then communication client 3 should speak instead.)

5.Check if while the text is entered on communication client 1 each character appears on communication client 2 within 1 second of when it was entered on communication client 1.

6.New Outgoing Communication:
Communication is terminated and
Communication client 1 initiates a
communication session with
Communication client 2 again. (for
emergency communication the PSAP is
considered as communication client 2 in
this test)

7.C1 talks: Speech is sent from T1.

8.C2 Activates RTT: Communication client 2 turns on RTT.

9.10 seconds typing in: Text is entered on Communication client 2 in a normal fashion.

10.Check that text is appearing on Communication client 1.

11.New incoming
Communication:Communication is
terminated and Communication client 2
initiates a communication session with
Communication client 1.

12.C2 talks: Speech is sent from T2.

13.C1 Activates RTT: Communication

| | | client 1 turns on RTT. |
|-----------------------------|----------|--|
| | | 14.10 seconds typing in: Text is entered on Communication client 2 in a normal fashion. |
| | | 15.Check that text is appearing on Communication client 1. |
| | | 16.New incoming Communication: Communication is terminated and Communication client 2 initiates a communications session with Communication client 1. |
| | | 17.C1 talks: Speech is sent from T1. |
| | | 18.C2 Activates RTT: Communication client 2 turns on RTT. |
| | | 19.10 seconds typing in: Text is entered on Communication client 2 in a normal fashion. |
| | | 20.Check that text is appearing on Communication client 1. |
| 6.2.10 RTT interoperability | Pass | 1.Check that the set of specifications documented for the ICT under test to be used for RTT interoperability in the scenario used for testing matches the set of specifications to be used for RTT interoperability documented for the other ICT used in the scenario for testing. |
| | | 2.Check that the set of specifications documented for the ICT under test to be used for RTT interoperability is ITU-T Recommendation T.140 [i.38] for functions including coding and presentation and RFC 4103 [i.13] updated by RFC 9071 [i.54] for other aspects of RTT communication. |
| 6.3 Caller ID | Pass (2) | 1.Check that the information delivered by each function is available in text form. |
| | | 2.Check that the information delivered by each function is programmatically determinable. |

| 6.4 Alternatives to voice- based services | Pass | 1.Check that the ICT offers users a means to access the information without the use of hearing or speech.2.Check that a user can carry out the tasks provided by the system without the use of hearing or speech. |
|---|------|--|
| 6.5 Video communication | | |
| 6.5.2 Resolution | Pass | Check that the video communication resolution is QVGA resolution or better. |
| 6.5.3 Frame rate | Pass | Check that the video communication frame rate is equal to or higher than 20 frames per second. |
| 6.5.4 Synchronization between audio and video | Pass | Check that audio is presented within 100 ms before video and 100 ms after video. |
| 6.5.5 Visual indicator of audio with video | Pass | 1.ICT under test is connected to another ICT providing continuous bidirectional voice communication that is compatible with the voice communication on the ICT under test. |
| | | 2.A person speaks into the other ICT.3.Check by observation whether there is a real-time visual indicator of audio activity. |
| 6.5.6 Speaker identification with video (sign language) | Pass | 1.The ICT under test is connected to a compatible ICT that supports video and a person communicates in sign language. |
| communication | | 2.Check by observation whether the ICT under test provides a means for speaker identification for the sign language users once the start of signing has been indicated. |
| 6.6 Alternatives to video-based services (recommendation) | | |

| 6.7 Total conversation | | |
|------------------------|--|--|
| provision | | |

Chapter 7: ICT with Video Capabilities Notes:

| Criteria | Conformance Level | Procedure |
|-------------------------------------|----------------------|---|
| 7.1 Caption processing technology | | |
| 7.1.1 Captioning playback | Pass | Check that there is a mode of operation that allows the available subtitles to be displayed. Or check that there is a mechanism that provides an ability to choose to display the subtitles. |
| 7.1.2 Captioning synchronization | Pass | Check that the mechanism to display the subtitles preserves the synchronization between the audio and corresponding subtitles within a tenth of a second of the time stamp of the subtitle, or the availability of the subtitle to the player if a live subtitle. |
| 7.1.3 Preservation of captioning | Pass | Check that the ICT preserves subtitle data such that it can be displayed in a manner consistent with clauses 7.1.1 and 7.1.2. |
| 7.1.4 Captions characteristics | Pass | Check that the ICT provides a way for the user to adapt the displayed characteristics of subtitles to their individual requirements. |
| 7.1.5 Spoken interlingual subtitles | Pass 08262 | Check that there is a mode of operation to provide a spoken output of the available interlingual subtitles. |
| 7.2 Audio description technology | | |

| 7.2.1 Audio description playback | Pass | 1.Check that there is an explicit and separate mechanism for audio description. |
|--|----------------|--|
| | | 2.Check that there is a mechanism to select and play the audio description to the default audio channel. |
| | | 3. Check that the ICT enables the user to select and play several audio tracks. |
| 7.2.2 Audio description synchronization | Pass | Check that the synchronization between the audio/visual content and the corresponding audio description is preserved. |
| 7.2.3 Preservation of audio description | Pass | Check that the ICT preserves audio description data such that it can be played in a manner consistent with clauses 7.2.1 and 7.2.2. |
| 7.3 User controls for captions and audio description | Pass 008262 | Check that there is at least one shortcut method to activate and deactivate the presentation of those subtitles and audio description that meets the requirements of the present document. |

Chapter 8: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------|--|
| 8.1 General | | |
| 8.1.1 Generic requirements (informative) | | |
| 8.1.2 Standard connections | Pass 008262 | Check that one type of connection conforms to an industry standard non-proprietary format. |
| | | Check that one type of connection conforms to an industry standard non-proprietary format through the use of |

| | | commercially available adapters. |
|---|----------------|--|
| 8.1.3 Colour | Pass (62) | Check that an alternative form of visual coding is provided. |
| 8.3 Stationary ICT | | |
| 8.3.1 Forward or side reach | Not applicable | Not applicable |
| 8.3.2 Forward reach | | |
| 8.3.2.1 Unobstructed forward reach for operable parts | Not applicable | Not applicable |
| 8.3.2.2 Forward reach display location | Not applicable | Not applicable |
| 8.3.2.3 Obstructed forward reach | | |
| 8.3.2.3.1 Clear space underneath an obstruction | Not applicable | Not applicable |
| 8.3.2.3.2 Obstructed forward reach range | Not applicable | Not applicable |
| 8.3.3 Side reach | | |
| 8.3.3.1 Unobstructed high and low side reach | Not applicable | Not applicable |
| 8.3.3.2 Obstructed side reach range | Not applicable | Not applicable |
| 8.4 Operable parts | | |
| 8.4.1 Numeric keys | Not applicable | Not applicable 10008202 |
| 8.4.2.2 Force of operation of operable | Not applicable | Not applicable |

| parts | | |
|-------|--|--|
| | | |

Chapter 9: Web

| Chapter 9: Web Notes: | | |
|---|----------------------|----------------|
| Criteria | Conformance Level | Procedure |
| 9.1 Perceivable | | |
| 9.1.1 Text alternatives | | |
| 9.1.1.1 Non-text content | Not applicable | Not applicable |
| 9.1.2 Time-based media | | |
| 9.1.2.1 Audio-only and video-only (pre- | Not applicable | Not applicable |
| recorded) | | |
| 9.1.2.2 Captions (pre- recorded) | Not applicable | Not applicable |
| 9.1.2.3 Audio description or media alternative (pre-recorded) | Not applicable | Not applicable |
| 9.1.2.4 Captions (live) | Not applicable | |
| 9.1.2.5 Audio description (pre-recorded) | Not applicable | Not applicable |
| 9.1.3 Adaptable | | |
| 9.1.3.1 Info and relationships | Not applicable | Not applicable |
| 9.1.3.2 Meaningful sequence | Not applicable | Not applicable |
| 9.1.3.3 Sensory | Not applicable | Not applicable |

| characteristics | | |
|------------------------------------|----------------|----------------|
| 9.1.3.4 Orientation | Not applicable | Not applicable |
| 9.1.3.5 Identify input purpose | Not applicable | Not applicable |
| 9.1.4 Distinguishable | | |
| 9.1.4.1 Use of colour | Not applicable | Not applicable |
| 9.1.4.2 Audio control | Not applicable | Not applicable |
| 9.1.4.3 Contrast (minimum) | Not applicable | Not applicable |
| 9.1.4.4 Resize text | Not applicable | Not applicable |
| 9.1.4.5 Images of text | Not applicable | Not applicable |
| 9.1.4.10 Reflow | Not applicable | Not applicable |
| 9.1.4.11 Non-text contrast | Not applicable | Not applicable |
| 9.1.4.12 Text spacing | Not applicable | Not applicable |
| 9.1.4.13 Content on hover or focus | Not applicable | Not applicable |
| 9.2 Operable | | |
| 9.2.1 Keyboard accessible | | |
| 9.2.1.1 Keyboard | Not applicable | Not applicable |
| 9.2.1.2 No keyboard trap | Not applicable | Not applicable |
| 9.2.1.4 Character key shortcuts | Not applicable | Not applicable |

| 9.2.2 Enough time | | |
|--|----------------|----------------|
| 9.2.2.1 Timing adjustable | Not applicable | Not applicable |
| 9.2.2.2 Pause, stop, hide | Not applicable | Not applicable |
| 9.2.3 Seizures and physical reactions | | |
| 9.2.3.1 Three flashes or below threshold | Not applicable | Not applicable |
| 9.2.4 Navigable | | |
| 9.2.4.1 Bypass blocks | Not applicable | Not applicable |
| 9.2.4.2 Page titled | Not applicable | Not applicable |
| 9.2.4.3 Focus order | Not applicable | Not applicable |
| 9.2.4.4 Link purpose (in context) | Not applicable | Not applicable |
| 9.2.4.5 Multiple ways | Not applicable | Not applicable |
| 9.2.4.6 Headings and labels | Not applicable | Not applicable |
| 9.2.4.7 Focus visible | Not applicable | Not applicable |
| 9.2.4.11 Focus not obscured (minimum) | Not applicable | Not applicable |
| 9.2.5 Input modalities | | |
| 9.2.5.1 Pointer gestures | Not applicable | Not applicable |
| 9.2.5.2 Pointer cancellation | Not applicable | Not applicable |
| 9.2.5.3 Label in name | Not applicable | Not applicable |

| 9.2.5.4 Motion actuation | Not applicable | Not applicable |
|-----------------------------------|----------------|--------------------------|
| 9.2.5.7 Dragging movements | Not applicable | Not applicable |
| 9.2.5.8 Target size (minimum) | Not applicable | Not applicable |
| 9.3 Understandable | | |
| 9.3.1 Readable | | |
| 9.3.1.1 Language of page | Not applicable | Not applicable WOODS 202 |
| 9.3.1.2 Language of parts | Not applicable | Not applicable |
| 9.3.2 Predictable | | |
| 9.3.2.1 On focus | Not applicable | Not applicable |
| 9.3.2.2 On input | Not applicable | Not applicable |
| 9.3.2.3 Consistent navigation | Not applicable | Not applicable |
| 9.3.2.4 Consistent identification | Not applicable | Not applicable |
| 9.3.2.6 Consistent help | Not applicable | Not applicable |
| 9.3.3 Input assistance | | |
| 9.3.3.1 Error identification | Not applicable | Not applicable |
| 9.3.3.2 Labels or instructions | Not applicable | Not applicable |
| 9.3.3.3 Error suggestion | Not applicable | Not applicable |

| 9.3.3.4 Error prevention (legal, financial, data) | Not applicable | Not applicable |
|---|----------------|----------------|
| 9.3.3.7 Redundant entry | Not applicable | Not applicable |
| 9.3.3.8 Accessible authentication (minimum) | Not applicable | Not applicable |
| 9.4 Robust | | |
| 9.4.1 Compatible | | |
| 9.4.1.2 Name, role, | Not applicable | Not applicable |
| value | | |

Chapter 11: Software

| Criteria | Conformance Level | Procedure | |
|---|----------------------|--|--|
| 11.1 Perceivable | | | |
| 11.1.1 Text alternatives | | | |
| 11.1.1.1 Non-text content | Pass | Check that the functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.1.1 Non-text Content. | |
| 11.1.2 Time-based media | | | |
| 11.1.2.1 Audio-only and video-only (pre-recorded) | Pass | Check that functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.2.1 Audioonly and Video-only (Prerecorded). | |
| 11.1.2.2 Captions (pre-recorded) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.2.2 | |

| | | Captions (Prerecorded). |
|--|----------------|--|
| 11.1.2.3 Audio description or media alternative (pre-recorded) | Pass 008262 | Check that functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.2.3 Audio Description or Media Alternative (Prerecorded). |
| 11.1.2.4 Captions (live) | Not applicable | Not applicable |
| 11.1.2.5 Audio description (pre-recorded) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.2.5 Audio Description (Prerecorded). |
| 11.1.3 Adaptable | | |
| 11.1.3.1 Info and relationships | Pass | Check that the functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.3.1 Info and Relationships. |
| 11.1.3.2 Meaningful sequence | Pass 008262 | Check that functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.3.2 Meaningful Sequence. |
| 11.1.3.3 Sensory characteristics | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.3.3 Sensory Characteristics. |
| 11.1.3.4 Orientation | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.3.4 Orientation. |
| 11.1.3.5 Identify input purpose | Pass | Check that the functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.3.5 Identify Input Purpose. |
| 11.1.4 Distinguishable | | |
| 11.1.4.1 Use of colour | Pass 008262 | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.1 Use of Colour. |
| 11.1.4.2 Audio control | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.2 Audio Control. |

| 11.1.4.3 Contrast (minimum) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.3 Contrast (Minimum). |
|-------------------------------------|----------------|--|
| 11.1.4.4 Resize text | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.4 Resize text. |
| 11.1.4.5 Images of text | Pass | Check that the functionality that is not closed does not fail WCAG 2.2 Success Criterion 1.4.5 Images of Text. |
| 11.1.4.10 Reflow | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.10 Reflow. |
| 11.1.4.11 Non-text contrast | Pass | Check that the software does not fail the Success Criterion WCAG 2.2 Success Criterion 1.4.11 Non-text Contrast. |
| 11.1.4.12 Text spacing | Not applicable | Not applicable |
| 11.1.4.13 Content on hover or focus | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 1.4.13 Content on hover or focus. |
| 11.2 Operable | | |
| 11.2.1 Keyboard accessible | | |
| 11.2.1.1 Keyboard | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.1.1 Keyboard |
| 11.2.1.2 No keyboard trap | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.1.2 No Keyboard Trap. |
| 11.2.1.4 Character key shortcuts | Not applicable | Not applicable W0008262 |
| 11.2.2 Enough time | | |

| 11.2.2.1 Timing adjustable | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.2.1 Timing Adjustable. |
|---|----------------|--|
| 11.2.2.2 Pause, stop, hide | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.2.2 Pause, Stop, Hide. |
| 11.2.3 Seizures and physical reactions | | |
| 11.2.3.1 Three flashes or below threshold | Pass 008262 | Check that the software does not fail WCAG 2.2 Success Criterion 2.3.1 Three Flashes or Below Threshold. |
| 11.2.4 Navigable | | |
| 11.2.4.3 Focus order | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.4.3 Focus Order. |
| 11.2.4.4 Link purpose (in context) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.4.4 Link Purpose (In Context). |
| 11.2.4.6 Headings and labels | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.4.6 Headings and Labels. |
| 11.2.4.7 Focus visible | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.4.7 Focus Visible. |
| 11.2.4.11 Focus not obscured (minimum) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.4.11 Focus not obscured (minimum). |
| 11.2.5.1 Pointer gestures | Pass (108262 | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.1 Pointer Gestures. |
| 11.2.5.2 Pointer cancellation | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.2 |

| | | Pointer Cancellation. |
|------------------------------------|----------------------------|--|
| 11.2.5.3 Label in name | Pass 008262 | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.3 Label in Name. |
| 11.2.5.4 Motion actuation | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.4 Motion Actuation. |
| 11.2.5.7 Dragging movements | Pass 08262 | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.7 Dragging movements. |
| 11.2.5.8 Target size (minimum) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 2.5.8 Target size (minimum). |
| 11.3 Understandable | | |
| 11.3.1 Readable | | |
| 11.3.1.1 Language of page | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.1.1 Language of software. |
| 11.3.2 Predictable | | |
| 11.3.2.1 On focus | Pass 008262 | Check that the software does not fail WCAG 2.2 Success Criterion 3.2.1 On Focus. |
| 11.3.2.2 On input | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.2.2 On Input. |
| 11.3.2.4 Consistent identification | Pass 0082 ⁶² | 1.Check that components that have the same functionality within the non-web software are identified consistently. 2. Where inconsistent identification of components is detected, check that this is because the inconsistency is essential to the function of the software. |

| 11.3.3 Input assistance | | |
|--|----------------|---|
| 11.3.3.1 Error identification | Pass 262 | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.1 Error Identification. |
| 11.3.3.2 Labels or instructions | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.2 Labels or Instructions. |
| 11.3.3.3 Error suggestion | Pass 008262 | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.3 Error Suggestion. |
| 11.3.3.4 Error prevention (legal, financial, data) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.4 Error Prevention (Legal, Financial, Data). |
| 11.3.3.7 Redundant entry | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.7 Redundant Entry. |
| 11.3.3.8 Accessible authentication (minimum) | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 3.3.8 Accessible Authentication (Minimum). |
| 11.4 Robust | | |
| 11.4.1 Compatible | | |
| 11.4.1.2 Name, role, value | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 4.1.2 Name, Role, Value. |
| 11.4.1.3 Status messages | Pass | Check that the software does not fail WCAG 2.2 Success Criterion 4.1.3 Status messages. |
| 11.5 Interoperability with assistive technology | | |
| 11.5.1 Closed | Pass | Check that the closed functionality |

| functionality | | conforms to clause 5.1. |
|--|-------------|--|
| 11.5.2 Accessibility services | | |
| 11.5.2.1 Platform interoperability with assistive technologies | Pass 008262 | 1.Check that the platform provides a set of documented platform accessibility. 2. For each user interface concept corresponding to the clauses 11.5.2.5 to 11.5.2.17 supported within the platform software. 2.1 Check that the platform software documentation includes information about platform services that enable assistive technology to interoperate with software running on the platform. |
| 11.5.2.3 Use of accessibility services | Pass | 1.Check that the software uses the applicable documented platform accessibility services. 2.Check that the software can meet the applicable requirements 11.5.2.5 to 11.5.2.17 whilst using the documented platform accessibility services. 3.Check that the software can meet requirements 11.5.2.5 to 11.5.2.17 whilst |
| | | using the documented platform accessibility services and other documented services. |
| 11.5.2.4 Assistive technology | Pass | Check that the assistive technology uses the documented platform accessibility services. |
| 11.5.2.5 Object information | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Check that the user interface element's role is programmatically determinable. 2. Check that the user interface element's state(s) is programmatically determinable. 3. Check that the user interface element's boundary is programmatically. 4. Check |
| | | that the user interface element's name is programmatically determinable. |

| | | 5.Check that the user interface element's description is programmatically determinable. |
|-----------------------------------|-----------------------------|---|
| 11.5.2.6 Row, column, and headers | Pass (1008) | Using an appropriate accessibility inspection tool for platforms: 1. Select a data table in which the tests are to be performed. 2. Check that each cell's row is programmatically determinable by the tool. 3. Check that each cell's column is programmatically determinable by the tool. 4. Check that each cell's row header, if the row header exists, is programmatically determinable by the tool. 5. Check that each cell's column header, if the column header exists, is programmatically determinable by the tool. |
| | Pass)0082 ⁶² | Using an appropriate accessibility inspection tool for platforms: 1. Select a user interface element that can have a value. 2. Check that the current value is programmatically determinable by the tool. 3. If the user interface element conveys information about a range of values, check that the minimum value is programmatically determinable by the tool. 4. If the user interface element conveys information about a range of values, check that the maximum value is programmatically determinable by the tool. |
| 11.5.2.8 Label relationships | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Obtain the information of each user interface element. 2. Check that the user interface element's information includes the relationship with the user interface element that is its label, if the current user interface element has a label, and that this relationship is programmatically determinable by the tool. 3. Check that the user interface element's information includes the relationship with the user |

| | | interface element that it is labelling, if the current user interface element is a label, and that this relationship is programmatically determinable by the tool. |
|-------------------------------------|------|---|
| 11.5.2.9 Parent-child relationships | Pass | Using an appropriate accessibility inspection tool for platforms: |
| | | 1. For user interface elements that have a parent, check that the user interface element's information includes the relationship with the user interface element that is its parent. |
| | | 2.Check that the user interface elements that are parents of the user interface element selected in check 1, include the relationship with the user interface elements that are its children in their information, and that this relationship is programmatically determinable by the tool. |
| | | 3. For user interface elements that are a parent of other user interface elements, check that the user interface element's information includes the relationship with the user interface elements that are its children, and that this relationship is programmatically determinable by the tool. 4. Check that the user interface elements that are a child of the user interface |
| | | element selected in check 3, include the relationship with the user interface elements that are its parents in their information, and that this relationship is programmatically determinable by the tool. |
| 11.5.2.10 Text | Pass | Using an appropriate accessibility inspection tool for platforms: 1. For instances of text rendered to the screen, check that the text's information includes its text content, and that this information is programmatically determinable by the |
| | | tool. 2. For instances of text rendered to the screen, check that the text's information includes its attributes, and |

| | | that this information is programmatically determinable by the tool. 3. For instances of text rendered to the screen, check that the text's information includes its boundary, and that this information is programmatically determinable by the tool. |
|--|------|--|
| 11.5.2.11 List of available actions | Pass | Using an appropriate accessibility inspection tool for platforms: 1. For all user interface elements that have executable actions. 1.1 Check that the list of actions of the user interface element is programmatically determinable by the tool. |
| 11.5.2.12 Execution of available actions | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Check that the user interface element's information includes the list of actions that can be executed by assistive technologies according to 11.5.2.11. 2. Check that all the actions in the list can successfully be executed by the tool. |
| 11.5.2.13 Tracking of focus and selection attributes | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Check that the user interface element's information includes mechanisms to track focus, text insertion point and selection attributes. |
| | | 2.Check that this information is programmatically determinable by the tool. 3. Activate those tracking mechanisms using the tool. 4. As a user, use the text editing functionality in the evaluated software product. 5. Check that the tracking of focus, text insertion point and selection attributes work |
| 11.5.2.14 Modification of focus and selection attributes | Pass | Using an appropriate accessibility inspection tool for platforms: 1. For user interface elements that can receive focus and where the focus can be modified by a user without the use of assistive |

technology, check that the focus can be programmatically modified by the tool. 2. For user interface elements that enable text editing by a user without the use of assistive technology, check that the position of the text insertion point can be programmatically modified by the tool. 3. For user interface elements that enable text editing, check that the selection attributes can be programmatically modified by the tool where they can be modified by user without the use of assistive technology.

11.5.2.15 Change notification

Pass

Using an appropriate accessibility inspection tool for platforms: 1. Activate notifications of changes in the user interface elements. 2. Check that notifications about changes in object information (role, state, boundary, name and description) are sent to the tool, if this information changes in the software user interface. 3. Check that notifications about changes in row, column and headers of data tables are sent to the tool, if this information changes in the software. 4. Check that notifications about changes in values (current value, minimum value and maximum value) are sent to the tool, if this information changes in the software. 5. Check that notifications about changes in label relationships are sent to the tool, if this information changes in the software. 6. Check that notifications about changes in parent-child relationships are sent to the tool, if this information changes in the software. 7. Check notifications about changes in text (text contents, text attributes and the boundary of text rendered to the screen) are sent to the tool, if this information changes in the software. 8. Check that notifications about changes in the list of available actions are sent to the tool, if this information changes

| | | in the software. 9. Check that notifications about changes in focus, text insertion point and selection attributes are sent to the tool, if this information changes in the software. |
|--|------|---|
| 11.5.2.16 Modifications of states and properties | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Check that the state of user interface elements, whose state can be modified by a user without the use of assistive technology, can be programmatically modified using the tool. 2. Check the properties of user interface elements, whose properties can be modified by a user without the use of assistive technologies, can be programmatically modified using the tool. |
| 11.5.2.17 Modifications of values and text | Pass | Using an appropriate accessibility inspection tool for platforms: 1. Check that the values of user interface elements, whose values can be modified by a user without the use of assistive technology, can be modified by the tool using the input methods of the platform. 2. Check that the text of user interface elements, whose text can be modified by a user without the use of assistive technology, can be modified by the tool using the input methods of the platform. |
| 11.6 Documented accessibility features | | |
| 11.6.1 User control of accessibility features | Pass | Check that sufficient modes of operation exist where user control over platform features, that are defined in the platform documentation as accessibility features intended for users, is possible. |
| 11.6.2 No disruption of accessibility features | Pass | 1.Check if software that provides a user interface disrupts normal operation of platform accessibility features.2. Check if the disruption was specifically |

| | | requested or confirmed by the user. |
|-----------------------|------|--|
| 11.7 User preferences | Pass | Check that the software provides a mode of operation that follows the platform settings. |

Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Procedure |
|--|----------------------|-------------------------|
| 12.1 Product documentation | | |
| 12.1.1 Accessibility and compatibility features | Not applicable | Not applicable |
| 12.1.2 Accessible documentation | Not applicable | Not applicable W0008262 |
| 12.2 Support Services | | |
| 12.2.2 Information on accessibility and compatibility features | Not applicable | Not applicable |
| 12.2.3 Effective communication | Not applicable | Not applicable W0008202 |
| 12.2.4 Accessible documentation | Not applicable | Not applicable |



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